



## **Available Courses:**

### **The Best Ride: Customer Service and Passenger Assistance with Optional Hands-on Wheelchair Securement OR Virtual Best Ride**

This class covers customer service and passenger aid for community transportation drivers.

Topics covered include: Communication, Customer Service and Conflict Resolution, Understanding the Needs of Your Riders, Person-First Perspective, Assisting Persons with Mobility Differences, Americans with Disabilities Act, Hands-on Wheelchair Securement Practice. *Virtual Best Ride is customer service and passenger aid only with securement offered through National RTAP online and in-person training when social distancing restrictions are lifted.*

Cost of Class: \$65 per person (or free if you are a part of our network).

When signing up, please choose if you will take the class WITH wheelchair securement training (8 hours) or WITHOUT (4 hours). The number of seats available for our class WITH wheelchair securement is limited to 10 students.

### **Safe at Any Age: Defensive Driving**

This class is for skilled, safe drivers. *During social distancing, please use Defensive Driving Online.*

Topics covered include: Basic Defensive Driving Skills, Collision Prevention, and Safety (Part 1); Physical Factors and Effect on Driving Abilities related to the Aging Process and Compensation to Combat these effects. (Part 2).

Note: A class offering Part 1 and Part 2 together will be offered one time per month.

Cost of Class: \$65 per person (or free if you are a part of our network).

When signing up, please choose if you will take Basic Defensive Driving Part 1 (4 Hour Class) or Basic Defensive Driving WITH Part 2 for those over 55 years old (6 Hour Class).

### **To Sign up for Classroom or Virtual Training:**

Visit: <http://www.eventzilla.net/user/RideConnectionTraining?user=RideConnectionTraining>

1. Choose the class you will attend.
2. Choose how many seats you need for the class if you are signing up more than one driver.
3. To use a discount code, click the box that says "I have a discount code" and enter your code.
4. Complete the registration information, including: E-mail Address, First and Last Name, Phone Number, Organization, and Accommodations you need to participate. The last box is the e-mail address where your certificate will be sent, please fill this in carefully and correctly.

### **To Sign up for Online Training:**

Visit: <https://rideconnection.org/services/driver-training/onlineinstruction>

1. Create an account by entering your e-mail address and choosing a password. You will be asked to enter the following information: Your First and Last Name, the Organization you work for, City, if you are a Volunteer or an Employee and your discount code.
2. Choose your trainings, and check out.
3. Complete your trainings online through the "Dashboard."
4. You will be able to print your certificate when you finish your class.

For more information about online registration, please visit:

[https://rideconnection.org/assets/pdf/Learning\\_Online-Getting\\_Started.pdf?c=](https://rideconnection.org/assets/pdf/Learning_Online-Getting_Started.pdf?c=)

For more information, please contact Ride Connection's Training Department by calling: 503.528.1767 or by e-mail: [training@rideconnection.org](mailto:training@rideconnection.org)

### Schedule at a Glance: April 2020

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16 Virtual Best Ride 9-1	17	18
19	20	21 Virtual Best Ride 9-1	22	23 Virtual Best Ride 9-1	24	25
26	27	28 Virtual Best Ride 9-1	29	30 Virtual Best Ride 9-1		

Ride Connection is located at: 9955 NE Glisan Street, Portland, OR 97220. Street parking is available.

If you are unable to attend a training you are registered for, please contact 503.528.1767 or e-mail: [training@rideconnection.org](mailto:training@rideconnection.org)

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**Tentative Schedule at a Glance: June 2020**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2 The Best Ride 9-5 @ Tualatin**	3	4	5	6 Defensive Driving 9-1 @ Ride Connection
7	8	9 Defensive Driving 9-4 (w/ optional Part 2) @ Ride Connection	10	11 The Best Ride 9-5 @ Ride Connection	12	13
14	15	16	17 Defensive Driving 9-1 @ Ride Connection	18	19 The Best Ride 9-5 @ Canby**	20
21	22	23 Defensive Driving 9-1 @ Ride Connection	24	25	26	27
28	29	30 The Best Ride 9-5 @ Ride Connection				

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**\*\*See Eventzilla class posting for complete address of this training**

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